



COVID-19

If you have symptoms of coronavirus (a high temperature or a new, continuous cough), do not go to places like your GP surgery, pharmacy, or hospital. If you have these symptoms, use the [111 coronavirus service](#) to find out what to do.

Due to the National spread of Coronavirus, we ask that all unnecessary visits to our Surgery are postponed. All pre-bookable appointments have been removed for the time being. This is for the protection of our patients and staff.

We are operating a telephone triage system at the moment to reduce the amount of patients who need to attend the surgery premises. We also provide video appointments.

If you think you do need an appointment, please phone us and you will be called back and triaged by a clinical member of staff.

Methods in which you can contact us:

- Telephone 0151 928 8668
- E-consult for general advice (not COVID-19 advice if you require information on COVID-19 please [click here](#)) [Government - Stay at home \(video\)](#)
- To order your repeat prescriptions outside of normal opening hours there is a Letter box at the side of the building and during normal opening hours there is a box in the foyer - please inform the surgery your nominated pharmacy in order for us to send your prescription electronically.

We appreciate your patience during this difficult time.

Please wear a face mask when attending the surgery

We are now starting to have more patients coming to the surgery, with this in mind we would like to try and minimise the risk to all patients and our staff by asking all patients to wear a face covering when attending the surgery.

For information on how to wear a face mask and how to make a face covering at home, please visit the www.gov.uk page.